

# AusRegistry EOM Report for General Release

## High-Level Scorecard

January-17

### Domains

	Score	%	Jan-17	Jan-16	Jan-15
<b>Registrations</b>	▲	2.97	<b>43599</b>	42341	44308
<b>Transactions</b>	▲	3.71	<b>134341</b>	129530	124036
<b>Renewals</b>	▲	4.45	<b>82238</b>	78734	70865
<b>Registrant Transfers</b>	▲	53.75	<b>1413</b>	919	915
<b>Drop-off</b>	▼	1.48	<b>32326</b>	31856	30933
<b>Total Domains</b>					
<b>.au</b>	▲	1.91	<b>3068741</b>	3011250	2917330
<b>com.au</b>	▲	3.19	<b>2700050</b>	2616669	2514330
<b>net.au</b>	▼	-9.08	<b>284545</b>	312967	322783
<b>org.au</b>	▲	4.53	<b>67739</b>	64801	62954
<b>asn.au</b>	▼	-5.89	<b>3501</b>	3720	3785
<b>id.au</b>	▼	-1.74	<b>12660</b>	12884	13245
<b>CGDNs</b>	▲	17.70	<b>246</b>	209	233

### Registrars

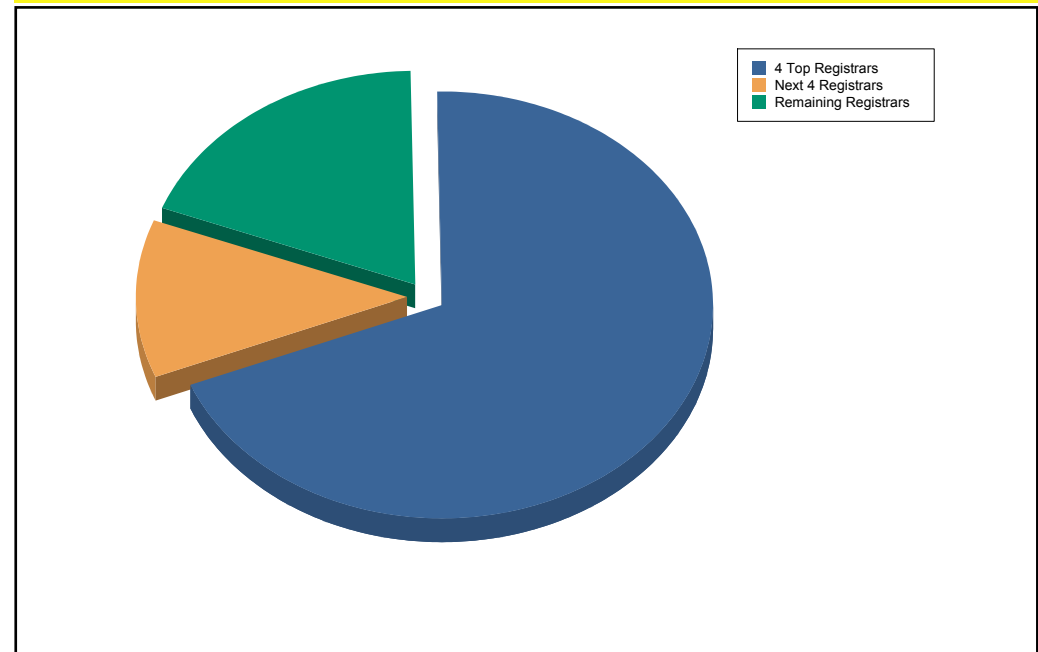
	Score	%	Jan-17	Dec-16	Nov-16
<b>Accredited</b>	●	0.00	<b>45</b>	45	45
<b>Provisional</b>	●	0.00	<b>1</b>	1	1

### Technical

Performance Level*	Score	Registry	Name Service	Whols	Registry Portal
Service Availability	▲	100.00%	100.00%	100.00%	100.00%
Processing Time: Create, Update, Delete	▲	99.96%			
Processing Time: Check	▲	99.88%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	0.00		0.00	
Extended Planned Outage Time	▲	0.00		0.00	
Planned Notification	▲	0.00		0.00	

\*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

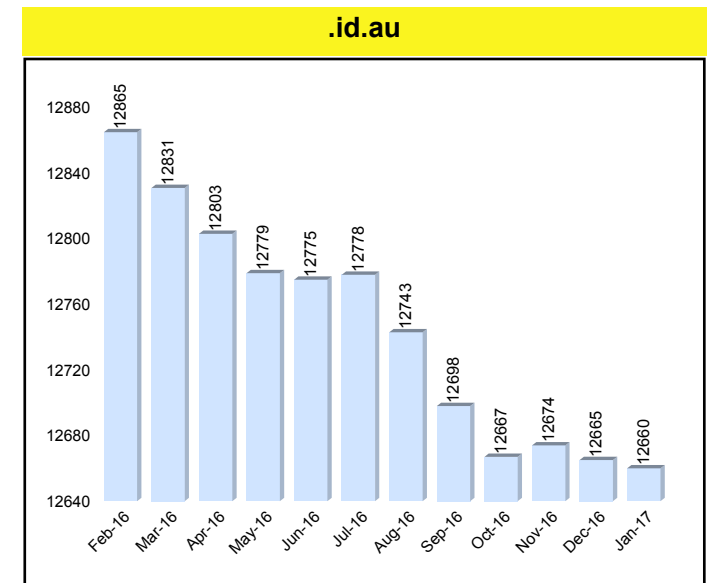
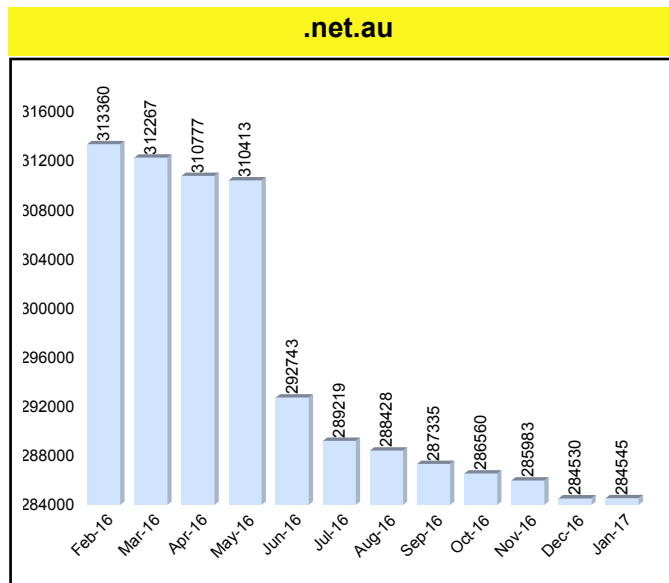
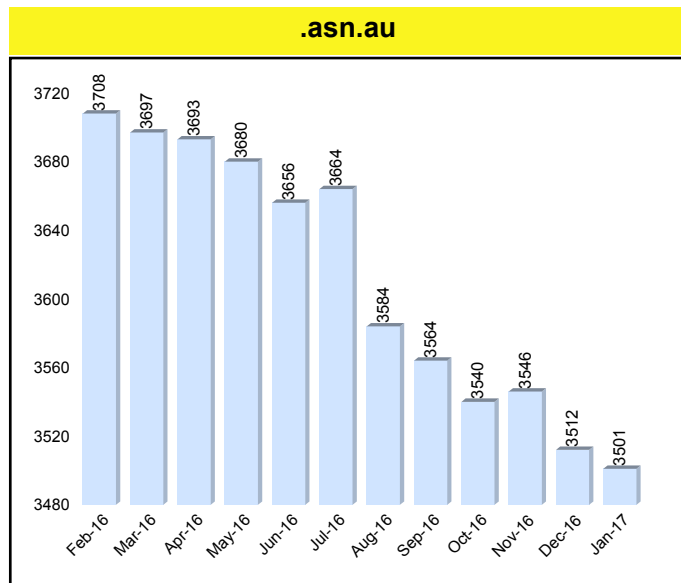
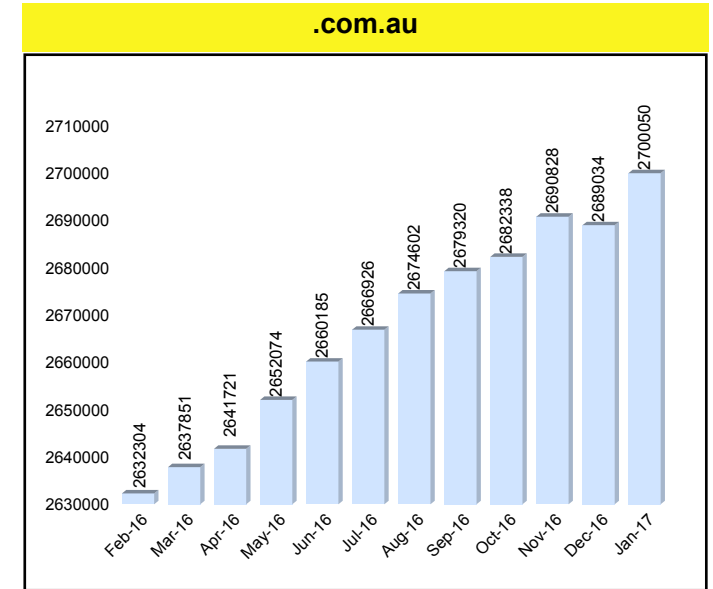
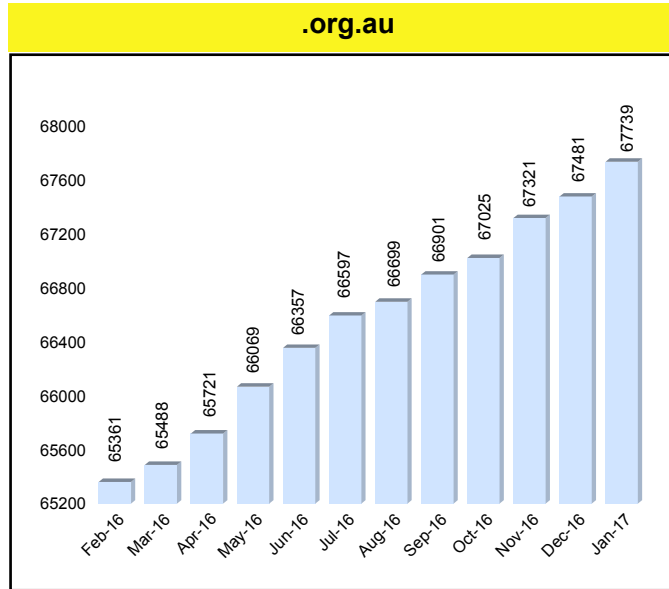
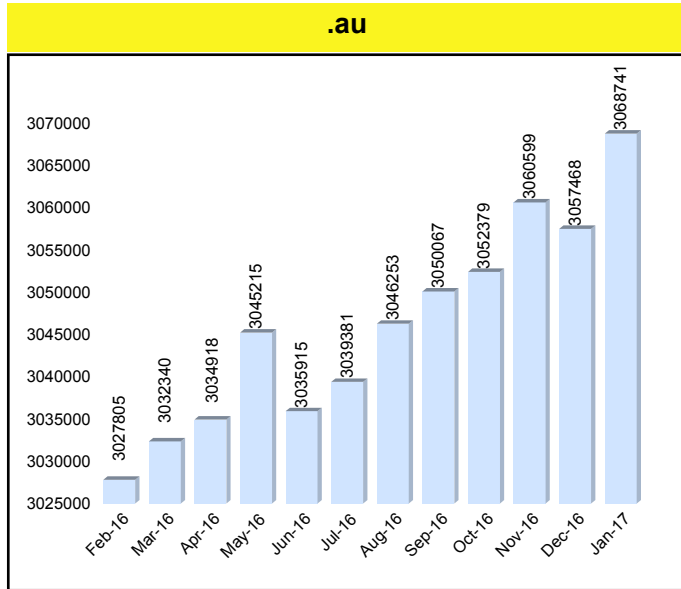
### Market Share in .au



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## Total Domains Scorecard

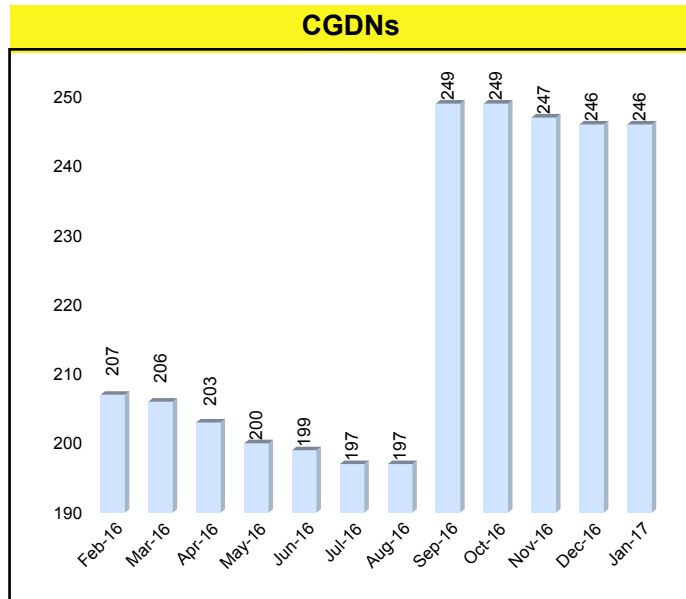
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## Geographic zones Scorecard

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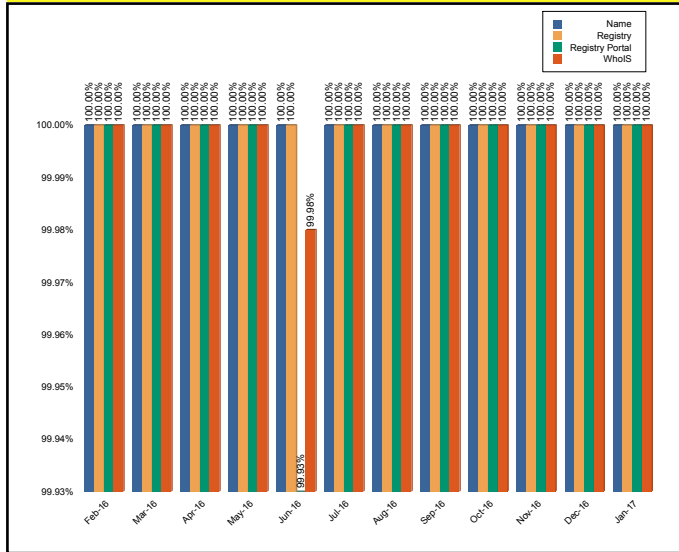


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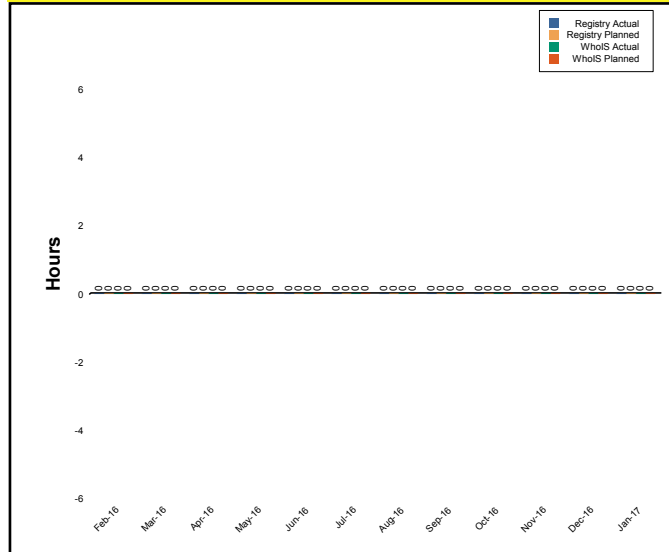
## Detailed Technical Summary

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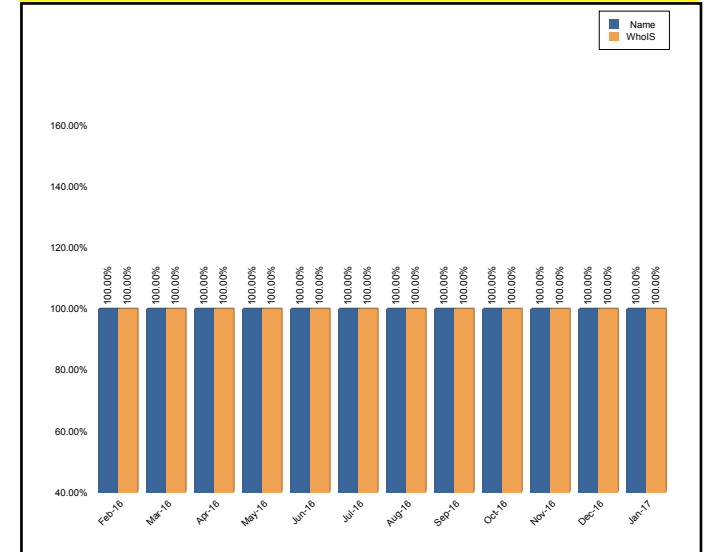
### Service Availability



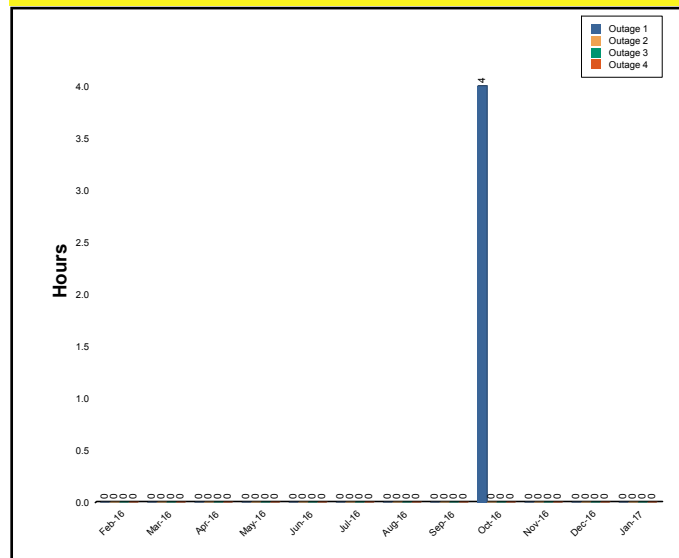
### Extended Planned Outage



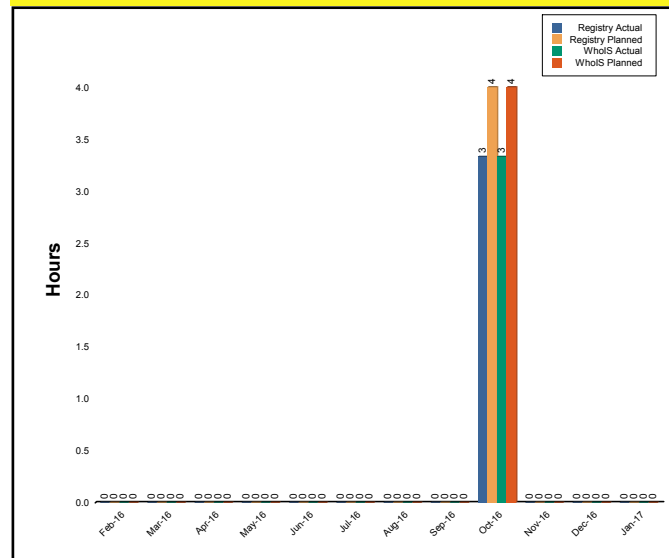
### Update Frequency



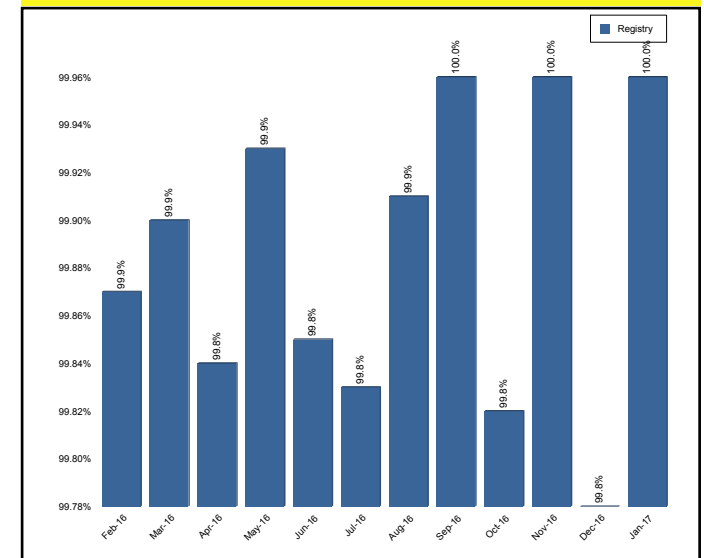
### Notification



### Planned Outage



### Processing Time: Create, Update, Delete



Since July 2006 only the create, update, delete processing time is graphically depicted

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## Definitions

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Terms	Definitions
<b>Cancel</b>	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
<b>Create</b>	New domain created by a Registrar and has been charged for.
<b>Delete</b>	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
<b>Drop-off</b>	The total of domains that expired without renewal, or were deleted.
<b>Expiry</b>	Purged from the Registry 30 days after expiry date.
<b>Purge</b>	The removal of domains from the registry database after expiry.
<b>Registration</b>	Domains Created less Cancelled Creates.
<b>Renewal</b>	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
<b>Transactions</b>	Total number of non-refundable fee-based transactions (paid by Registrars to AusRegistry) which include renews, creates and transfers (change of Registrant) and the non fee-based transfer transactions (change of Registrar of record). Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
<b>Transfers In</b>	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
<b>Transfers Out</b>	When a Registrar loses ownership of a domain to another Registrar.
<b>Registrant Transfer</b>	The license to a domain has been transferred from one registrant to another and has not since been reversed.

Performance, Specification, Description	Service Level Agreement (SLA)
<b>Registry</b>	99.9 %
<b>Name Service</b>	100.0 %
<b>Whols</b>	99.9 %
<b>Registry Portal</b>	99.0 %
<b>Processing Time: Create, Update, Delete</b>	95.0 %
<b>Processing Time: Check</b>	95.0 %
<b>Update Frequency</b>	95.0 %
<b>Planned Outage Time</b>	4.0 hours
<b>Extended Planned Outages</b>	12.0 hours
<b>Planned Notification</b>	3.0 days

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*January-17*

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